

COMMERCIAL WARRANTY CERTIFICATE

DogWatch outdoor invisible fence systems · Version 1.0, 12 October 2026

Guarantor: DAVID INTERNATIONAL S.R.L., Trade Register No. J26/1580/2003, Tax ID RO15947917, registered office at Aleea Carpați nr. 33, ap. 49, Târgu Mureș, Mureș County, Romania, e-mail info@dogwatch.ro, telephone +40 745 814 910 / +40 756 087 088 (hereinafter the "Guarantor").

Buyer (full name / company name)	
System (model)	
Transmitter serial number	
Receiver serial number(s)	
Invoice (number and date)	
Delivery date (as per the courier's delivery confirmation)	

1. THE LEGAL GUARANTEE IS NOT AFFECTED

1.1. In addition to this commercial warranty, the consumer Buyer benefits from the legal guarantee of conformity for a period of two years from delivery, under Government Emergency Ordinance No. 140/2021. The remedies provided by law for lack of conformity (repair, replacement, price reduction or termination of the contract) are free of charge, and the commercial warranty does not affect them. The consumer may choose to invoke the legal guarantee at any time.

2. PRODUCTS COVERED

2.1. The warranty applies to complete DogWatch 1200 outdoor invisible fence systems (with R12 or R12M receiver) and DogWatch ProFence systems (with PT4 transmitter and R9 or R7M receiver), purchased from the Guarantor and delivered in Romania, for the transmitter and for the receiver.

2.2. The warranty covers defects in materials and workmanship that prevent the transmitter or the receiver from operating in accordance with the manufacturer's instructions.

3. DURATION AND BENEFICIARY

3.1. The commercial warranty lasts 10 years from the date of delivery, as evidenced by the courier's delivery confirmation.

3.2. The beneficiary of the warranty is the original buyer of the system, named in this certificate.

3.3. A repaired or replaced component is covered by the warranty for the remainder of the 10-year period, but for at least 6 months from being put back into service.

4. WHAT THE GUARANTOR DOES

4.1. The Guarantor repairs or replaces the defective component free of charge with a new or refurbished component of the same model or of a functionally equivalent model, within a period agreed in writing with the Buyer, which may not exceed 15 calendar days from the date on which the Buyer reported the defect. To meet this deadline, the Buyer sends the component without delay, and the Guarantor may send the replacement component before receiving the defective one.

4.2. The Guarantor returns the repaired or replaced component to the address in Romania indicated by the Buyer, at its own expense.

4.3. If the defective component is no longer manufactured and is not compatible with a current model, the Guarantor may replace the transmitter-receiver pair free of charge with a functionally equivalent current model. The existing boundary wire is retained.

5. HOW TO CLAIM UNDER THE WARRANTY

5.1. The Buyer reports the defect to info@dogwatch.ro or by telephone, within the warranty period, and briefly describes the problem.

5.2. The Buyer sends the defective component, together with a copy of the invoice and of this certificate, to the Guarantor's registered office or to the address communicated by the Guarantor.

5.3. During the first two years from delivery, the cost of sending the component is borne by the Guarantor. After this period, the cost of sending is borne by the Buyer, and the cost of return by the Guarantor.

6. WHAT THE COMMERCIAL WARRANTY DOES NOT COVER

6.1. The commercial warranty does not cover:

- (a) Normal wear of everyday parts: batteries, the collar strap, contact points and other consumables.
- (b) Buried components: the boundary wire, its connectors and splices.
- (c) Improper use: use contrary to the instructions, impact, dropping, chewing by animals, immersion beyond the limits indicated by the manufacturer.
- (d) Unauthorised work: repairs or modifications carried out by persons other than the Guarantor or the manufacturer.
- (e) Unsuitable batteries: use of batteries other than those indicated by the manufacturer.
- (f) Electrical phenomena: lightning strikes and power surges in the mains supply.
- (g) Loss, theft and related costs: loss or theft of the component, as well as installation, removal or call-out costs.

6.2. These exclusions concern only the commercial warranty and do not limit the legal guarantee of conformity.

7. FINAL PROVISIONS

7.1. The certificate is handed to the Buyer no later than on delivery, on paper or by e-mail, and is to be kept together with the invoice.

7.2. For questions or complaints regarding the warranty: info@dogwatch.ro, telephone +40 745 814 910 / +40 756 087 088. Consumers may also contact the National Authority for Consumer Protection (www.anpc.ro).

Guarantor: DAVID INTERNATIONAL S.R.L.

Signature and stamp: _____ Date: _____

English translation provided for information. In case of discrepancy, the Romanian version prevails.